

Scotland's Housing Network Welfare Reform Forums

East, West & North Events
June 2022

Ross Morris, SHN Service Improvement Manager

June 2022

Topics for Today

1. SHN Updates (SHN)
2. Welfare Reform & Social Security in Scotland (Scottish Government)
3. Citizens' Advice Scotland – Help to Claim
4. Universal Credit Update (DWP)
5. Open Forum Discussion

SHN Updates

- Annual Return on the Charter 2021/22 data now available for Benchmarking – **Let us know if you'd like a copy of data presentation and/or log-in to members website (Members only)**
- SHN's Digital Transformation Project – continuing apace
- Participants' survey on future forum formats and themes
- **Keen to hear from you – your experiences, your issues, your solutions**
- Housing Management Forum in the works – focus on Cost of Living Crisis and how organisations are responding

SHN updates: UC Figures as at 14/4/22*

Area	UC Number	%age working
East & North Scotland (44 Jobcentres)	221,718	40%
Central, West & Southwest Scotland (40 Jobcentres)	225,802	36.5%
Total Scotland	447,520	38.3%

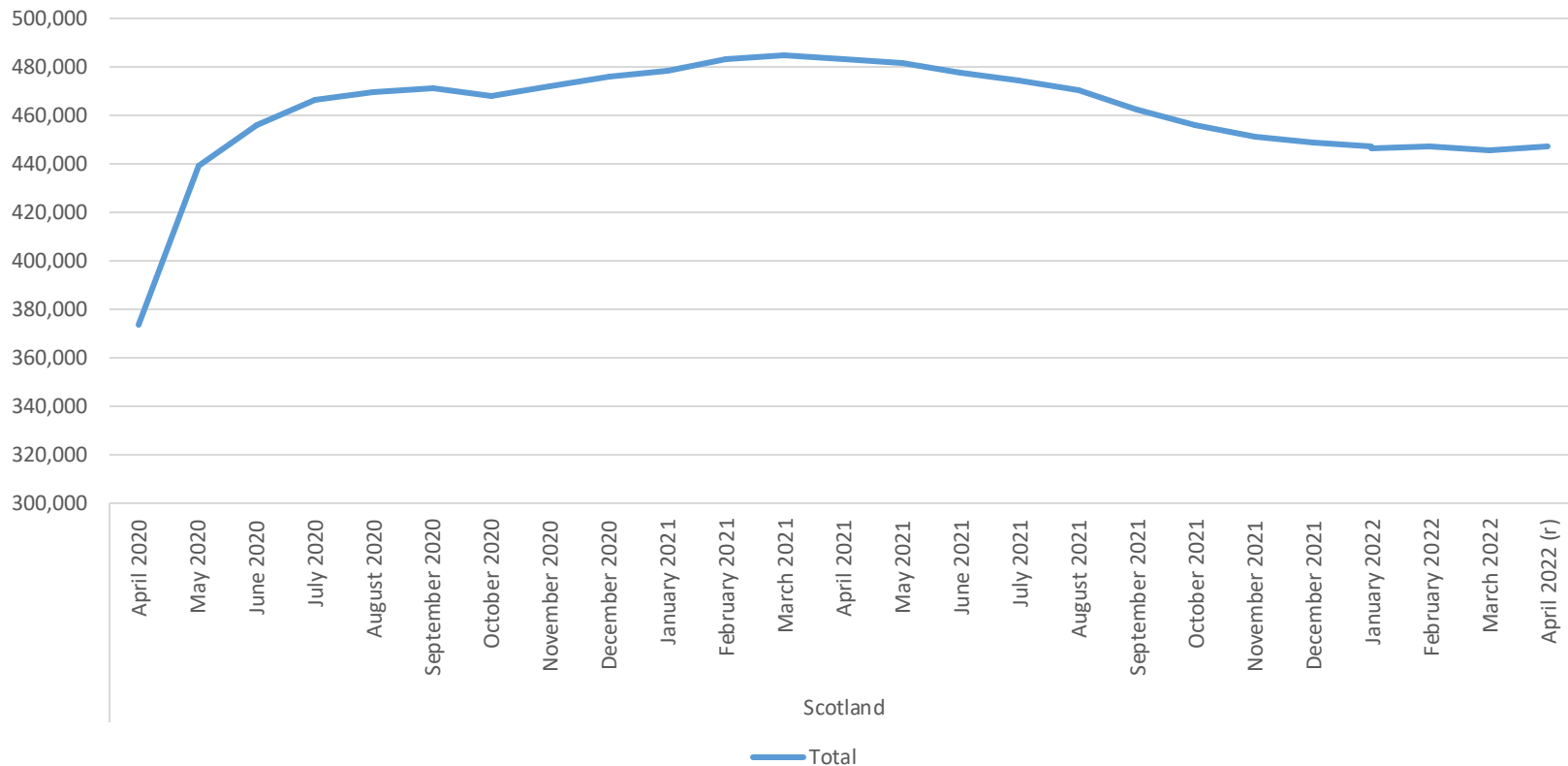
- 5,594,314 people (451,844 in Scotland) in Great Britain on Universal Credit as at 12th May 2022
- Up from 5,546,129 (447,520 in Scotland) at 14th April 2022 – almost 1% increase for Scotland
- Approx 2.26m (40.8%) of GB total are working
- In Scotland 38,840 more females on UC than males
- From high of 485,291 in April 2021 to 445,841 in April 2022 - Scottish UC caseload **decreased by 7.5%, but increased in May 2022**
- In Scotland single people (no child) remain largest UC household group at just under 60% of total although single with child dependent group share increasing

Sources:

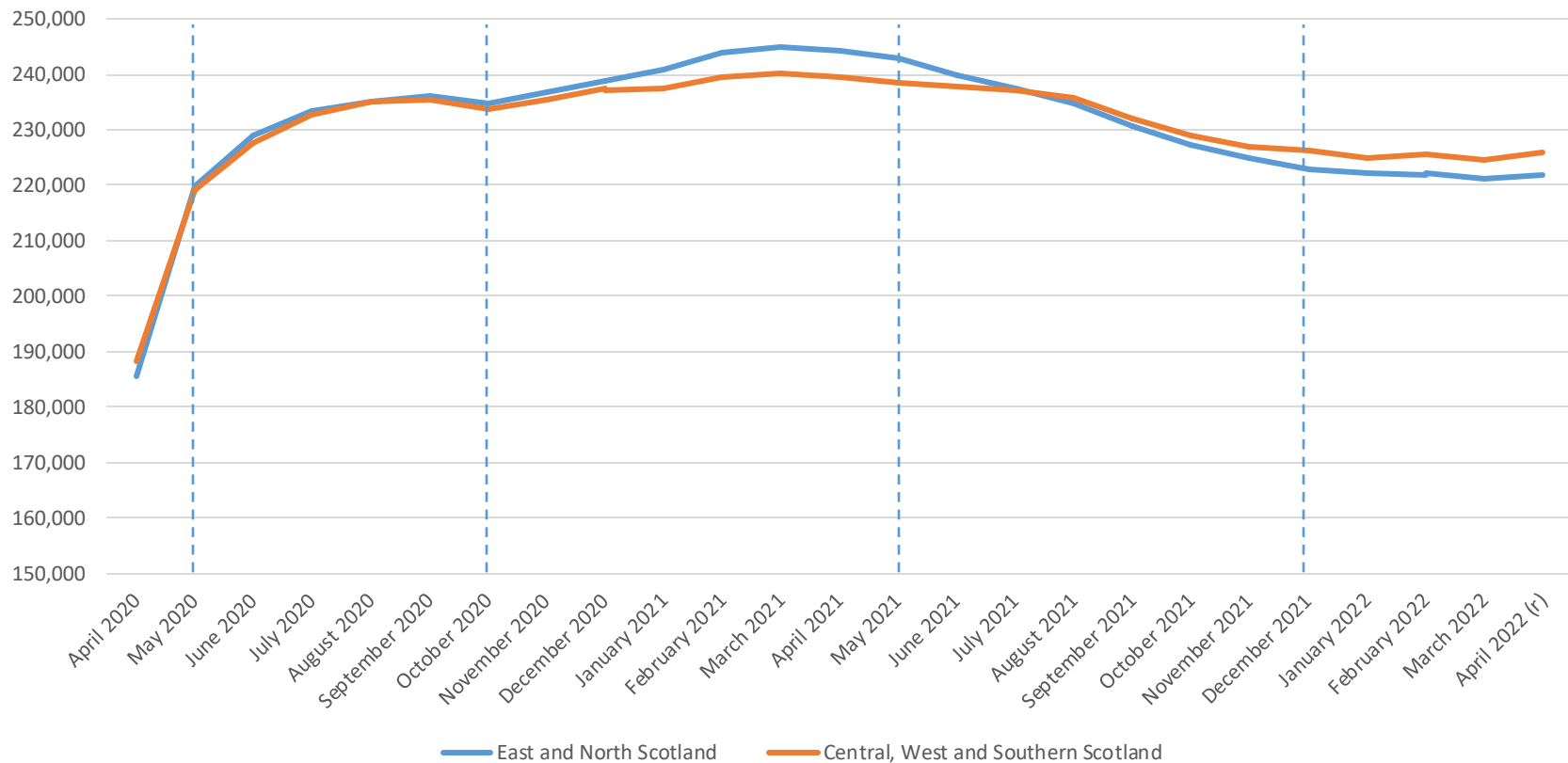
- <https://www.gov.uk/government/statistics/universal-credit-statistics-29-april-2013-to-12-may-2022>
- <https://www.gov.scot/publications/universal-credit-scotland-dashboard-2022/>

*May 2022 data available but only partial – no breakdown

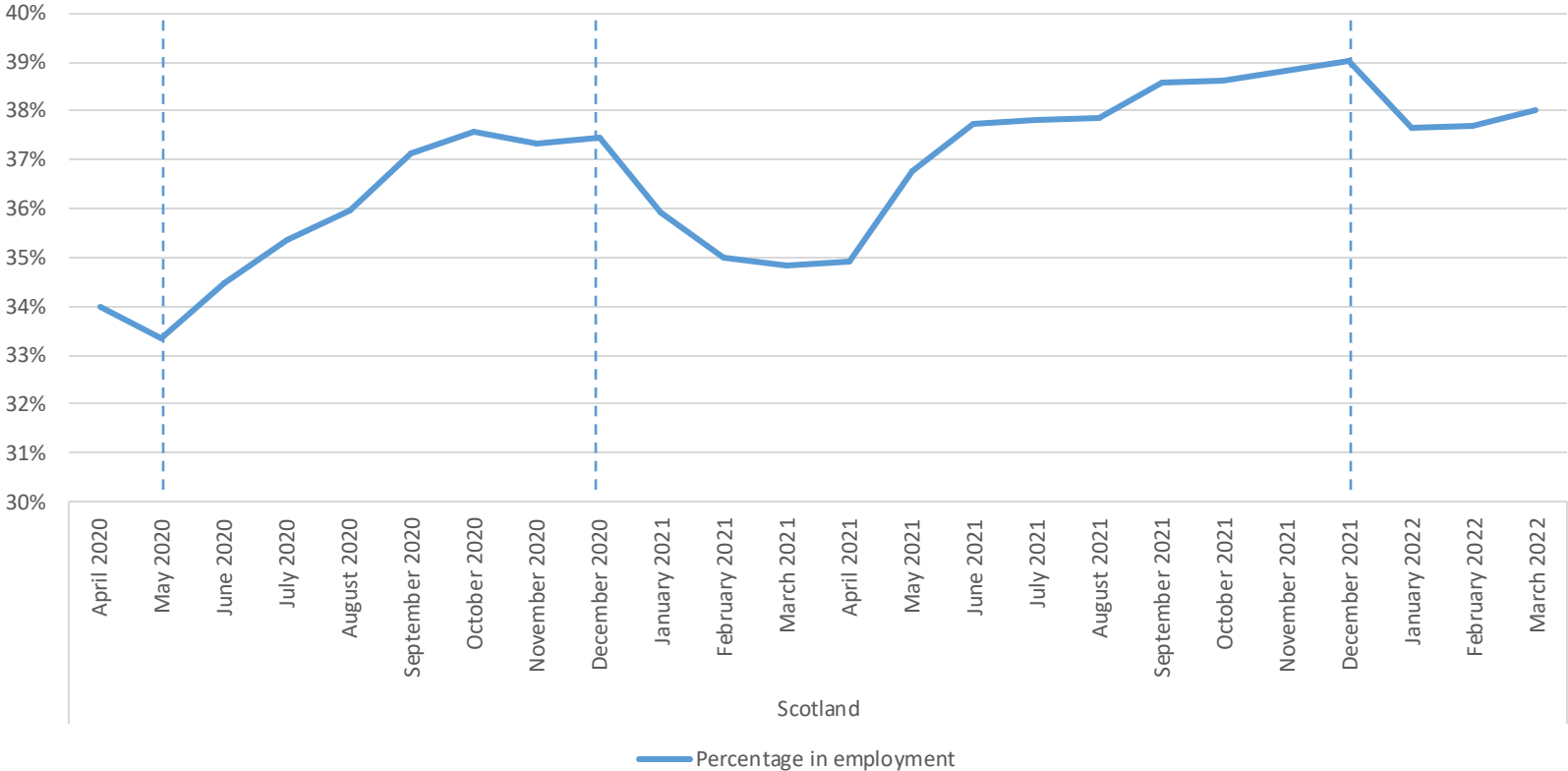
Universal Credit – People



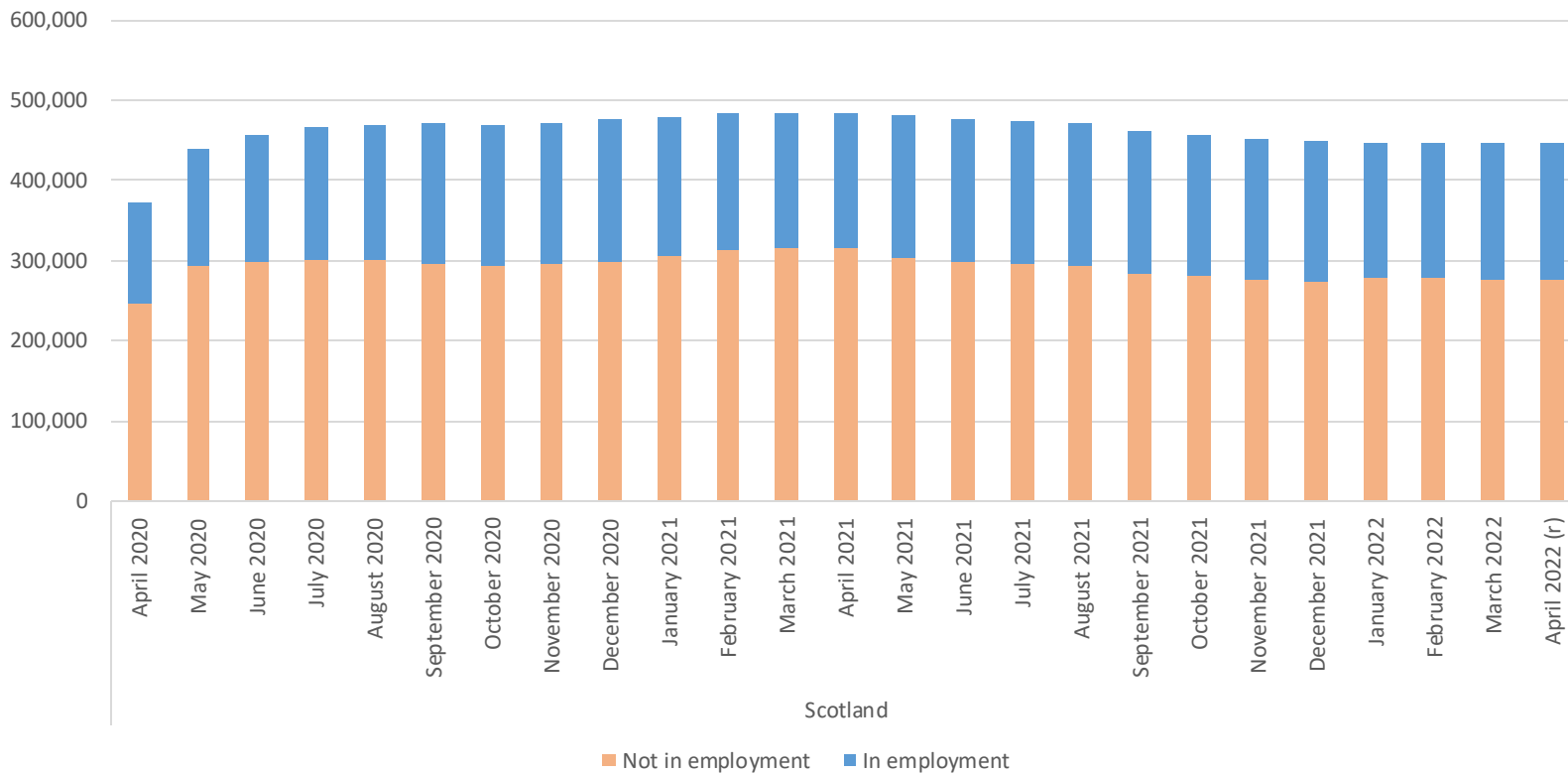
Universal Credit – People



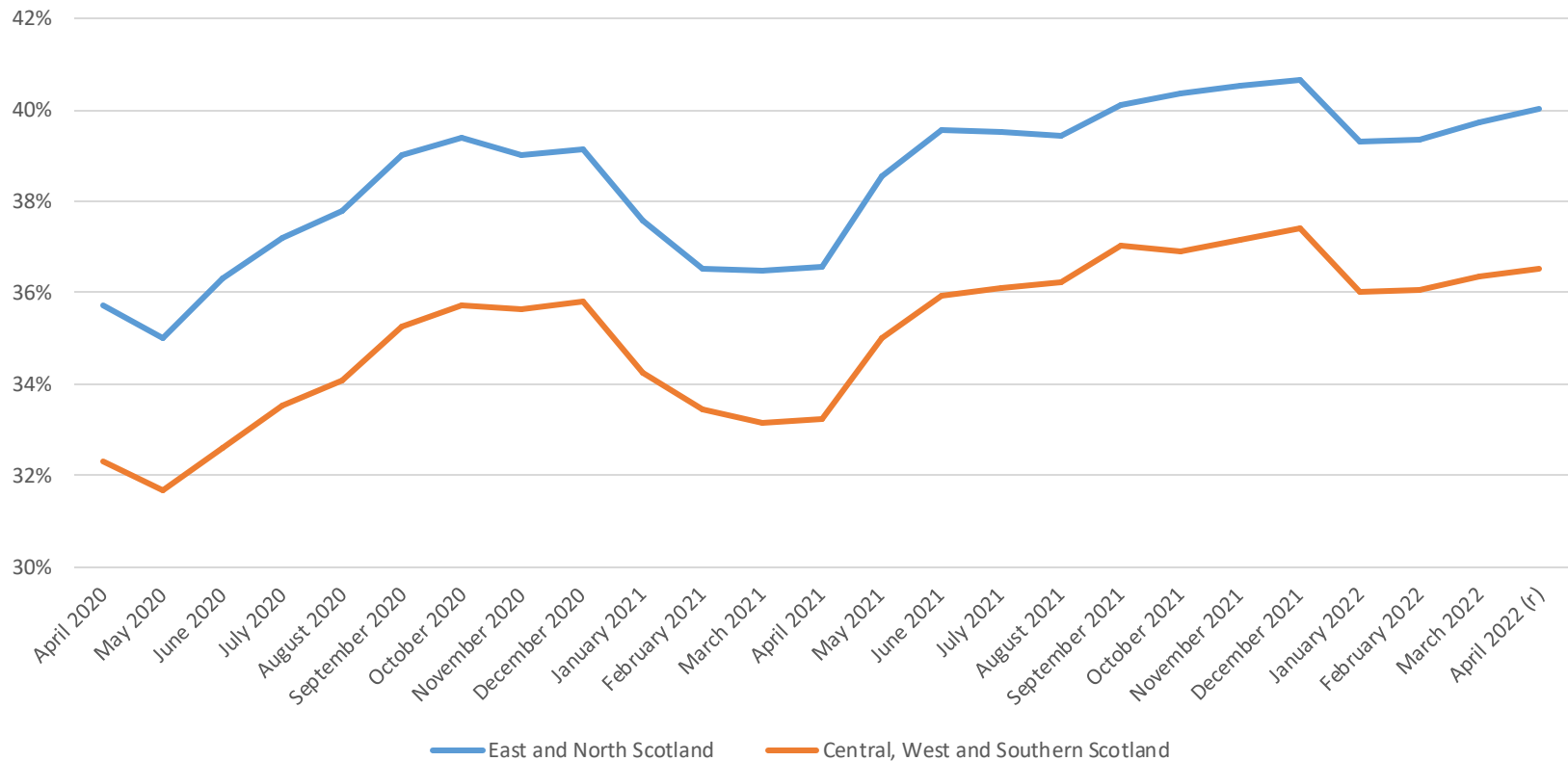
Universal Credit – People

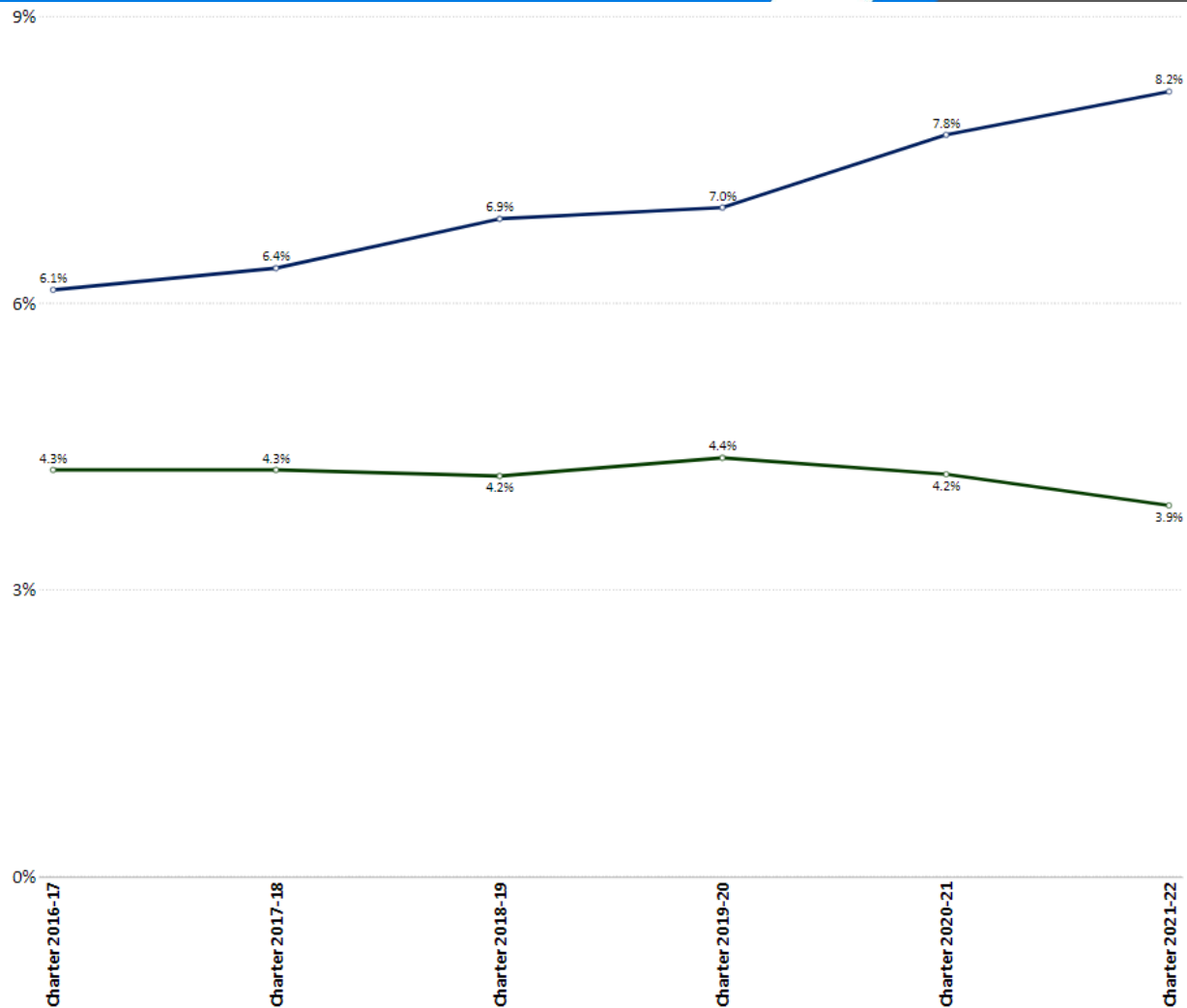


Universal Credit – People



Universal Credit – People

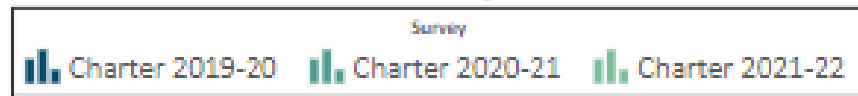
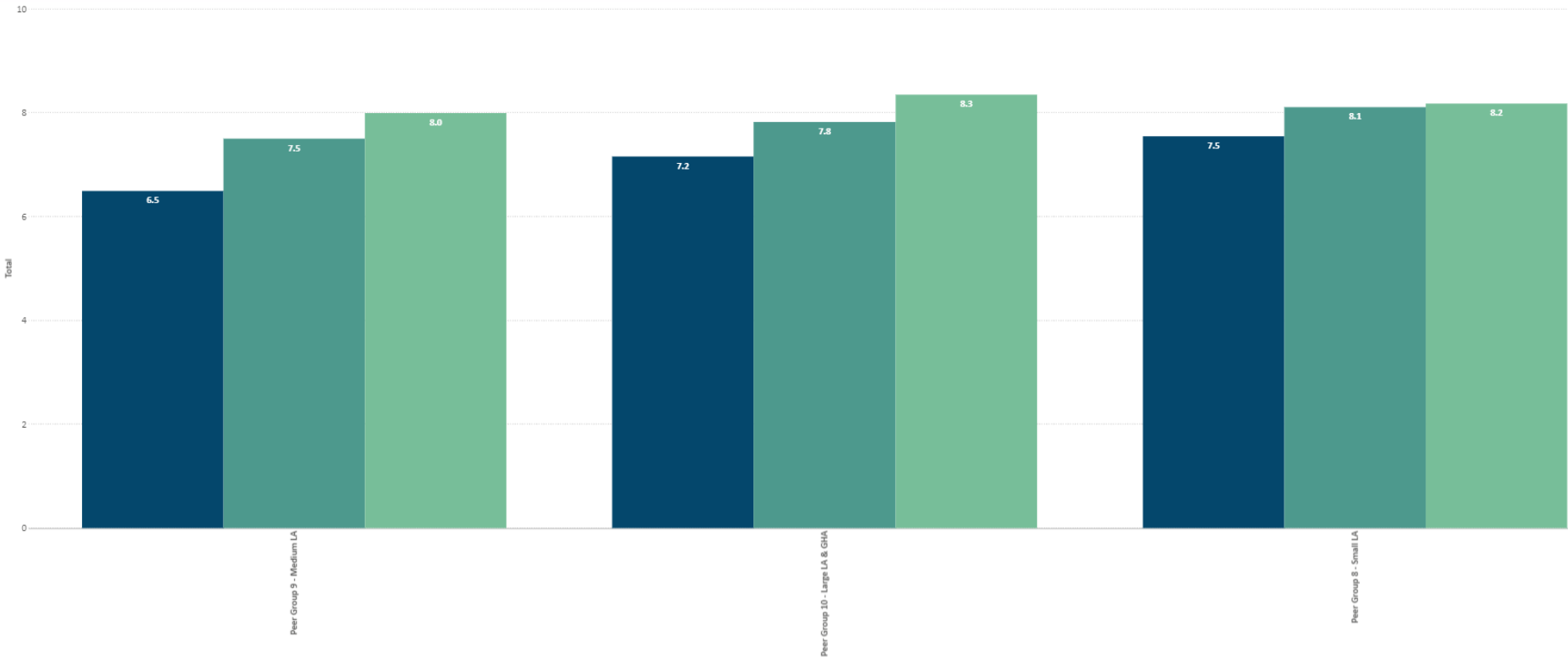




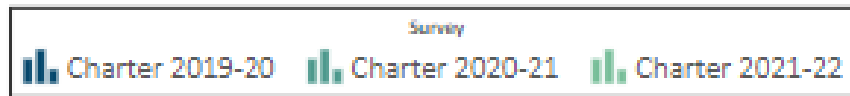
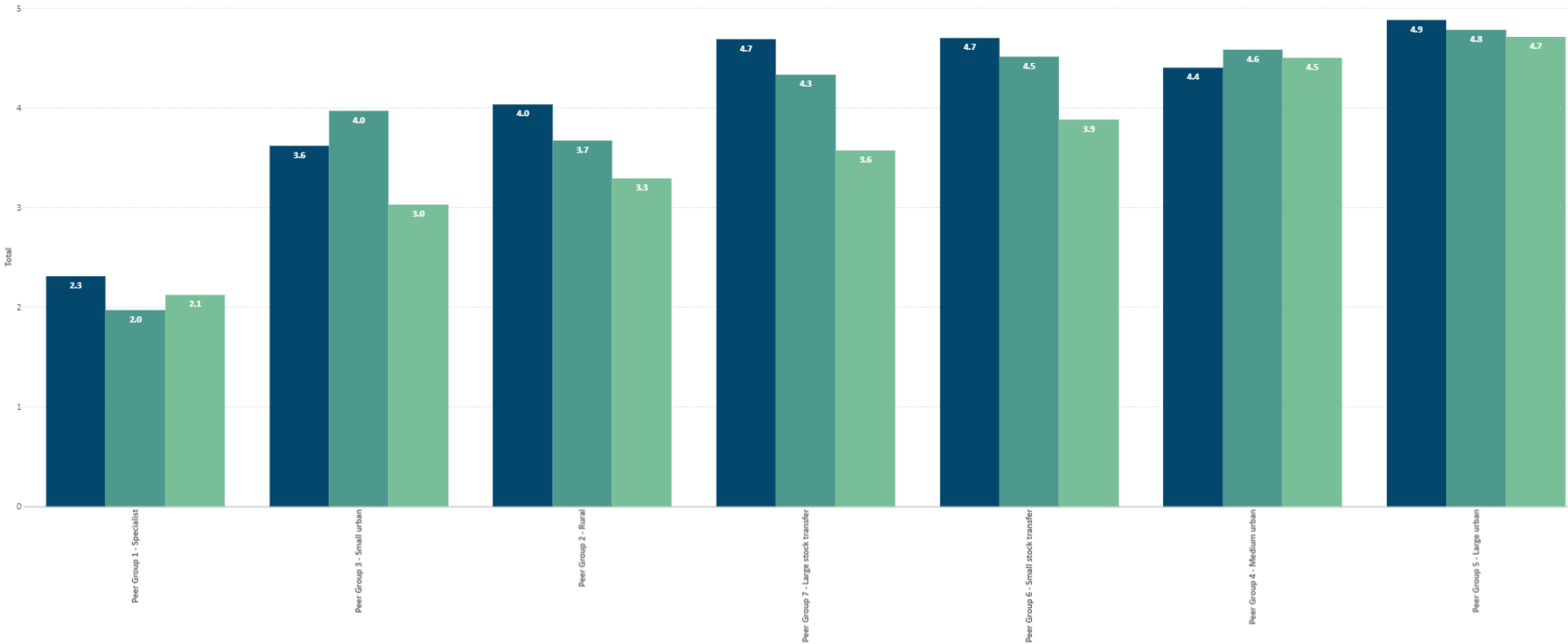
I27: Gross rent arrears as % of rent due

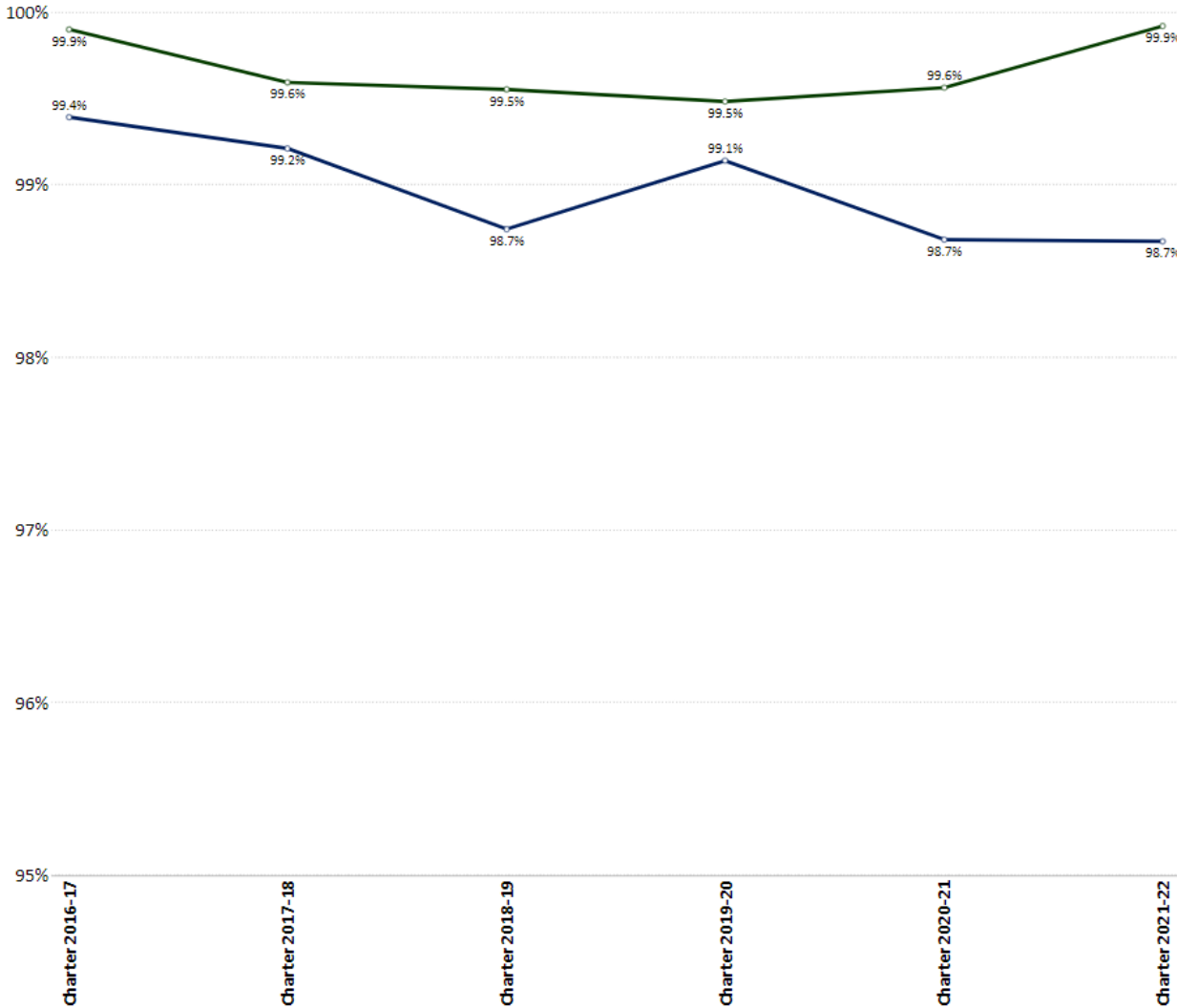


Indicator 27: Gross rent arrears as a % of rent due



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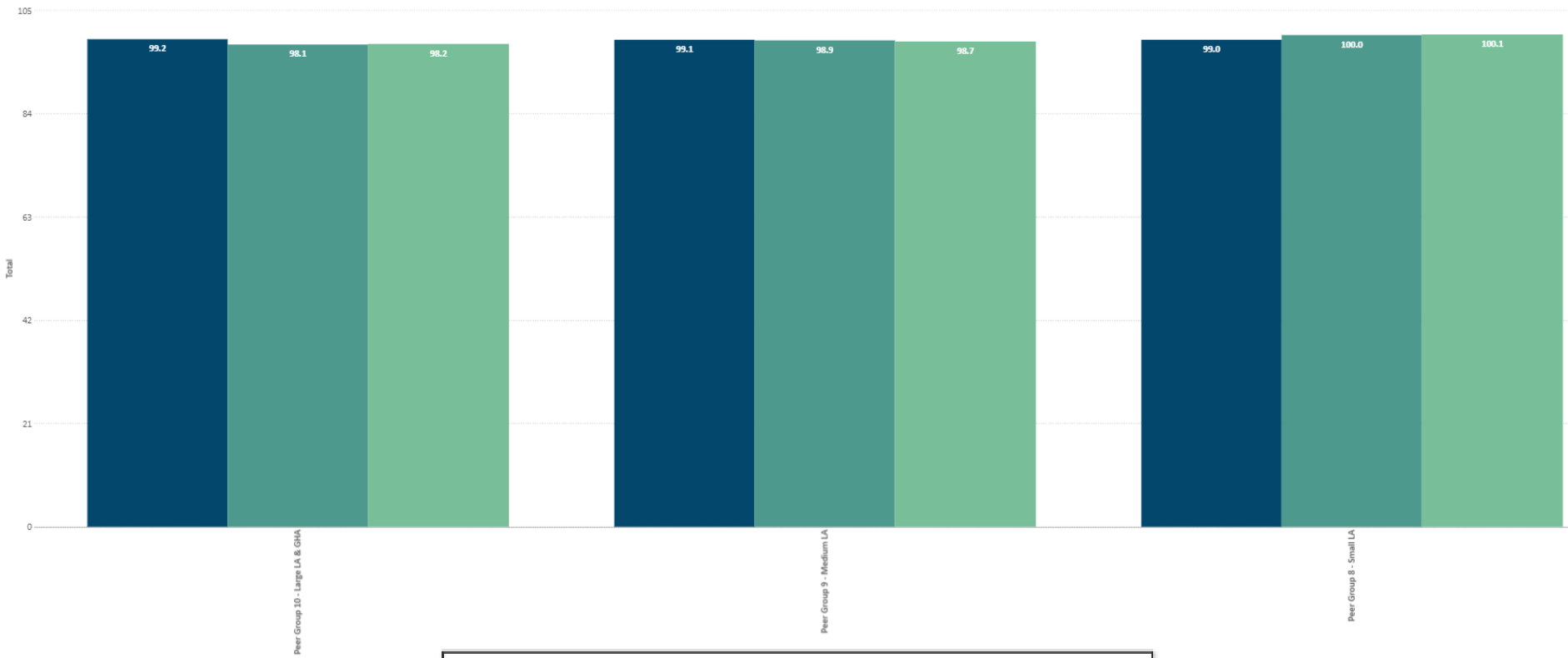




Indicator 26:
Rent collected
as a % of rent
due



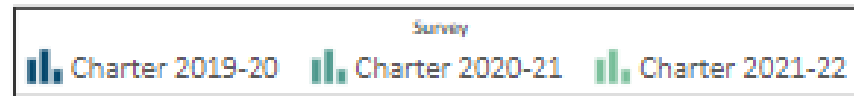
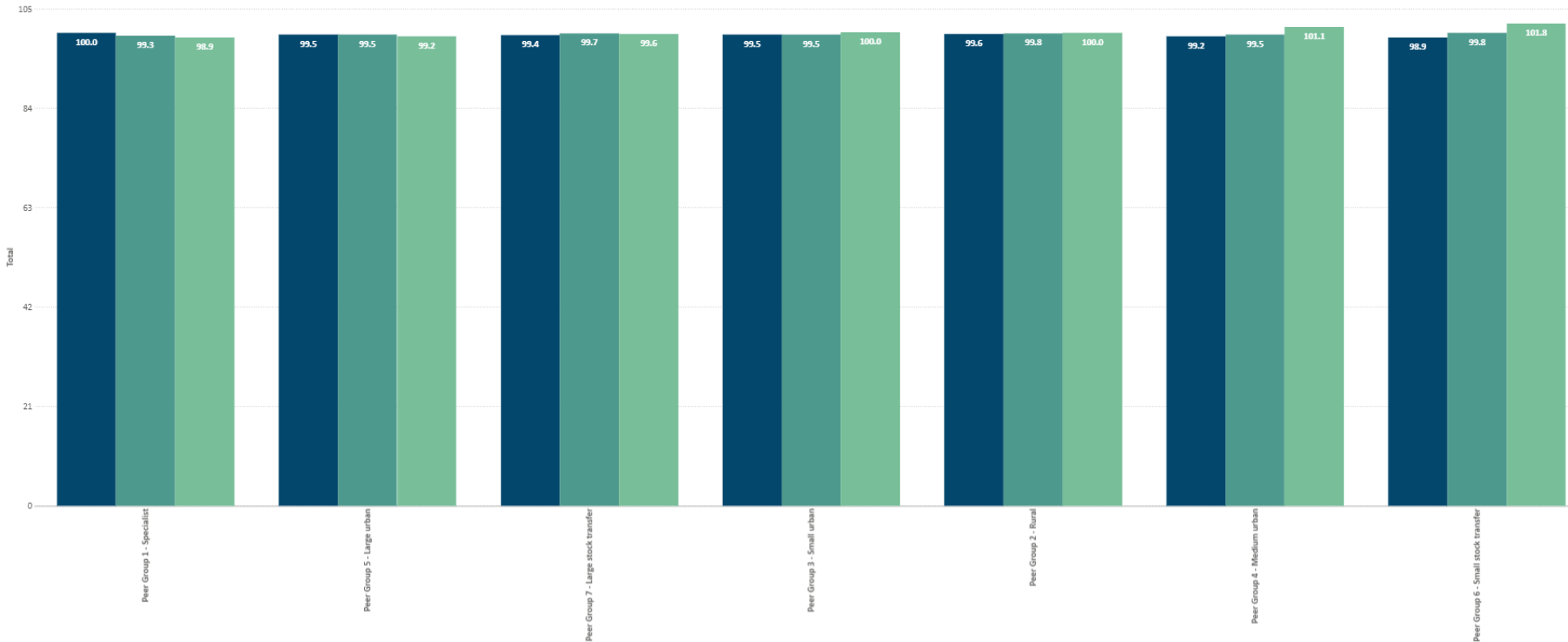
Indicator 26: Rent collected as a % of rent due



Survey

Charter 2019-20 Charter 2020-21 Charter 2021-22

Indicator 26: Rent collected as a % of rent due



(n = 31)

THANK YOU FOR PARTICIPATING

FORMAT

Format	%
Proposed	26%
F2F	26%
Online	29%
Hybrid	19%

Summarising comments, F2F is preferred for networking opportunities but virtual best for resources, the potential for hybrid for offering choice for being the best of both highlighted.

Face to face is better. I feel the interaction from attendees would be better. But are bosses likely to let staff travel now..... So alternate between online and face to face?

While networking at a face-to-face meet is invaluable, I feel the online version is more efficient given that we are all in the "growth industry" due to the cost of living squeeze.

Venue permitting you could possibly be able to offer both modes of attendance. Those who can attend face to face could and for others to be able to attend the same meeting virtually and possibly still get the same out of the meeting. Even if those attending virtually put their questions in the chat then these could be picked up and read out to those who are physically present.

Future themes:

- DWP's updates -managed migration commencing this year albeit small numbers.
- UC and the devolved Scottish Social Security benefits.
- The recent rent uprating caused a great deal of admin - it could well be status quo for next year too, with the ever increasing no's on UC is very timeous for RSL's. A roadmap for the roll out of the 'move to UC' would also be very welcome to allow RSL's to plan accordingly.

October/November 2022

Location	Date
East (Edinburgh)	Tuesday 25 th October 2022
West (Glasgow)	TBD – likely Tuesday 1 st November 2022
North (Inverness)	Thursday 3 rd November 2022



Scotland's Housing Network

64a Cumberland Street

Edinburgh

EH3 6RE

T: 0131 581 9222

E: info@scotlandshousingnetwork.org

W: www.scotlandshousingnetwork.org

 [@ScotHousingNet](https://twitter.com/ScotHousingNet)

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