



Post: Service Improvement Manager
Location: Homebased, with travel across Scotland
Hours: 0.5 FTE (17.5 hours per week)
Salary: £44,003 to £48,403 (PRO RATA to £22,002 to £24,202)
Contract: Permanent

- Are you an experienced housing professional looking to make a difference on a national level?
- Are you innovative and do you embrace change?
- Are you customer focused?
- Do you work well on your own, and in a small team?
- Do you want to work from home, with working hours that are flexible?

Scotland's Housing Network is the largest housing data insight and benchmarking network and practice exchange organisation in Scotland. We have circa 130 Local Authority and Registered Social Landlords as members. Our purpose is drive up the standards of housing services across Scotland using data intelligence and by identifying and sharing good practice. We are a registered charity and operate a 'member first' approach in everything that we do.

An exciting opportunity has arisen in the team for a fractional Service Improvement Manager. The post-holder will be personable, enthusiastic and have an unwavering commitment to quality standards and performance improvement. We are looking for an individual with excellent presentation skills and strong digital skills; with the ability to critically appraise and be imaginative and a desire to continually review and improve the services they deliver.

The successful candidate will have substantial experience in the Scottish social housing sector, we are specifically looking for a candidate with a strong background in either Homelessness, Older Peoples Housing or Tenant Participation.

Scotland's Housing Network is a small team that has a national reach. The successful candidate must be confident to be able to fulfil this role independently. The role is homebased, however there is a requirement to travel across Scotland as part of this role.

This is a great opportunity to join a highly respected national organisation.

For further information about this opportunity or for an informal and confidential chat, please contact Andrea Finkel-Gates, Chief Executive, Scotland's Housing Network on 07432 713 404 or email andrea.finkel-gates@scotlandshousingnetwork.org

An application pack is available to download from <http://www.scotlandshousingnetwork.org/jobs/> or by emailing andrea.finkel-gates@scotlandshousingnetwork.org

Please note that typed applications are preferable and CV's will not be accepted.

Shortlisted applicants will be invited to an interview on **28th July 2022 the interview will be held digitally using Microsoft Teams.**

Completed applications can be emailed to andrea.finkel-gates@scotlandshousingnetwork.org

Closing date for all submitted applications: **midnight 17th July 2022.**