

# Welfare Reform Forum

**West Event (Glasgow)**

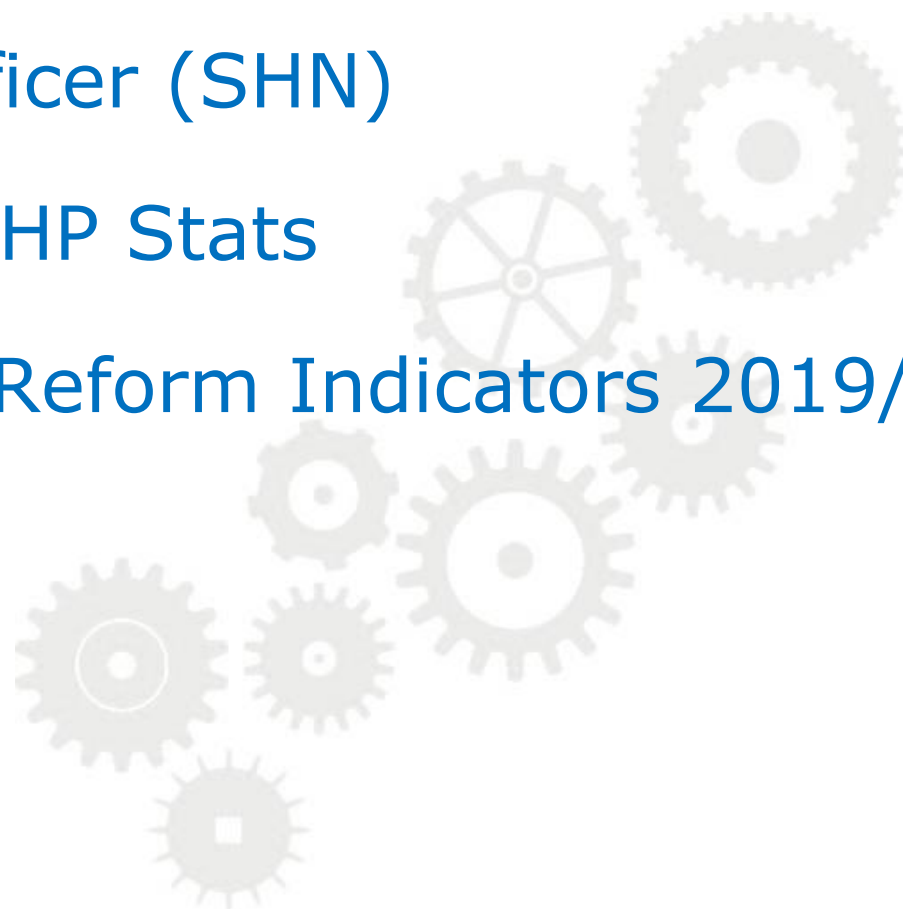
**31<sup>st</sup> October 2019**

**Tony Donohoe, SHN**

# Topics for Today

1. SHN Updates (SHN)
  2. Universal Credit Implementation (DWP)
  3. Scotland's Social Security System Update (Scottish Government)
  4. SFHA Updates (SFHA)
  5. Open Forum
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- A decorative graphic of several interlocking gears of various sizes and colors (grey, white, and light blue) is positioned in the background on the right side of the slide.

# SHN Updates

- New Chief Officer (SHN)
  - Some UC & DHP Stats
  - SHN Welfare Reform Indicators 2019/20
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- A cluster of several grey gears of various sizes and designs, some with teeth and some with solid centers, arranged in a loose, overlapping pattern in the lower right quadrant of the slide.

# DWP UC Stats Scotland (as at May 19)

- 168,366 households claiming UC
- 100% increase since May 2018
- 92% of households claiming UC in Scotland receiving a payment:
  - 63% single people (no child)
  - 26% single with child dependent
  - 3% couple (no child)
  - 8% couple with child dependent

# Scottish Government Social Security Statistics

- In 2018/19 £62.5m DHP awards
- 125,161 DHP awards by LAs with average payment of £499
- Variation in average awards
  - Highland £292
  - North Ayrshire £473
  - Inverclyde £624
  - Edinburgh £833

# SHN WR Indicators - 2019/20

## Quarter 1

Landlord type	UC Hsg tenants as %age stock	DHPs as %age stock	UC tenants in arrears	UC tenant average arrear £	UC Hsg cost tenants with MPTL
LA 1	20%	22%	81%	£591	61%
LA 2	20%	16%	82%	£414	79%
LA 3	22%	12%	68%	£615	45%
LA 4	20%	18%	78%	£433	71%
LA 5	17%	17%	85%	£729	52%
HA 1	1%	Unavailable	90%	£831	Unavailable
HA 2	22%	Unavailable	Unavailable	Unavailable	Unavailable
HA 3	14%	10%	58%	Unavailable	59%
HA 4	9%	12%	62%	£563	38%
HA 5	19%	Unavailable	71%	£597	47%
HA 6	16%	Unavailable	100%	£647	59%

# Forum Discussion Topics

- UC & rent collection
- Managed Payments to Landlord
- 'Help to Claim' Service
- MAS Money Manager for Universal Credit
- Landlord Portal
- UC impacts on landlord performance (ARC)
- Service or organisational changes

# Next Forum Dates

<b>Location</b>	<b>February 2020</b>
East (Edinburgh)	Tues 18/02/20
West (Glasgow)	Thurs 20/02/20
North (Inverness)	Thurs 27/02/20