

Welfare Reform Forum

East Event (Edinburgh)

29th October 2019

Tony Donohoe, SHN

Topics for Today

1. SHN Updates (SHN)
 2. Universal Credit Implementation (DWP)
 3. Scotland's Social Security System Update (Scottish Government)
 4. SFHA Updates (SFHA)
 5. Open Forum
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- A decorative graphic of several interlocking gears of various sizes and colors (grey, white, and blue) is positioned in the background on the right side of the slide.

SHN Updates

- New Chief Officer (SHN)
- Some UC & DHP Stats
- SHN Welfare Reform Indicators 2019/20

DWP UC Stats Scotland (as at May 19)

- 168,366 households claiming UC
- 100% increase since May 2018
- 92% of households claiming UC in Scotland receiving a payment:
 - 63% single people (no child)
 - 26% single with child dependent
 - 3% couple (no child)
 - 8% couple with child dependent

Scottish Government Social Security Statistics

- In 2018/19 £62.5m DHP awards
- 125,161 DHP awards by LAs with average payment of £499
- Variation in average awards
 - Highland £292
 - North Ayrshire £473
 - Inverclyde £624
 - Edinburgh £833

SHN WR Indicators - 2019/20

Quarter 1

Landlord type	UC Hsg tenants as %age stock	DHPs as %age stock	UC tenants in arrears	UC tenant average arrear £	UC Hsg cost tenants with MPTL
LA 1	20%	22%	81%	£591	61%
LA 2	20%	16%	82%	£414	79%
LA 3	22%	12%	68%	£615	45%
LA 4	20%	18%	78%	£433	71%
LA 5	17%	17%	85%	£729	52%
HA 1	1%	Unavailable	90%	£831	Unavailable
HA 2	22%	Unavailable	Unavailable	Unavailable	Unavailable
HA 3	14%	10%	58%	Unavailable	59%
HA 4	9%	12%	62%	£563	38%
HA 5	19%	Unavailable	71%	£597	47%
HA 6	16%	Unavailable	100%	£647	59%

Forum Discussion Topics

- UC & rent collection
- Managed Payments to Landlord
- CAS 'Help to Claim' Service
- MAS Money Manager for Universal Credit
- Landlord Portal
- UC impacts on landlord performance (ARC)
- Service or organisational changes

Next Forum Dates

Location	February 2020
East (Edinburgh)	Tues 18/02/20
West (Glasgow)	Thurs 20/02/20
North (Inverness)	Thurs 27/02/20