

Welfare Reform Forum

West Event (Glasgow)

1st November 2018

Tony Donohoe, SHN

Topics for Today

1. SHN Updates (SHN)
 2. Universal Credit Implementation (DWP)
 3. Welfare Reform & Housing (Scottish Government)
 4. MyMoney Service (Wheatley)
 5. SFHA Updates (SFHA)
 6. Welfare Reform Indicators: Project Update (SHN)
 7. Open Forum
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SHN Updates

- Pre-action Requirements for Rent Recovery
- Universal Support Delivered 'Locally'!
- Scottish Government Annual Report on Welfare Reform (October 2018)
 - 5,800 UC Claimants offered 'choices' (October-Dec 2017)
 - 45% take-up
 - 1,600 twice monthly payments
 - 500 housing element direct payments
 - 500 took up both options
 - Housing element direct payment: 17% take up
- WR Indicators Project

Welfare Reform

Indicators: Project Update

- Piloting new indicators
- 7 Landlords (4 LAs/3 HAs)
- Data sheet (excel)
- 17 indicators (6 automatic calculations)
- Data breakdown required (i.e. working age/non working age)
- 2 quarterly data collection periods


Welfare Reform Impact: Final Pilot Indicators

SHN Pilot Indicator Group	Indicators
Welfare reform & housing costs	<ul style="list-style-type: none"> • Tenants in receipt of UC Housing Costs • Tenants in receipt of HB • Tenants in receipt of DHPs by reason
Universal Credit & Rental Income	<ul style="list-style-type: none"> • Tenants in receipt of UC Housing Costs (arrears) • Tenants in receipt of HB (arrears) • Tenants not in receipt of housing cost support (arrears) • Cash value of arrears • Average arrear value • Total number of MPTLs & reason • MPTLs as %age of all UC tenants

Welfare Reform Impact: Final Pilot Indicators

SHN Pilot Indicator Group	Indicators
Universal Credit & Support for Tenants	<ul style="list-style-type: none"> • Total number of tenants in receipt of UC Housing Costs referred for PBS/Digital/Combination • Total number of tenants in receipt of UC Housing Costs who are receiving PBS/Digital/Combination • Total number of tenants in receipt of UC Housing costs receiving a designated housing support service

Discussion

- Full Service Experiences
 - UC Universal Support
 - UC & Rent Collection
 - Scottish Government UC Choices
 - Landlord Portal
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Next Forum Dates

Location	February 2019
East (Edinburgh)	Tues 19/02/19
West (Glasgow)	Thurs 21/02/19
North (Inverness)	Thurs 28/02/19

