

# Welfare Reform Forum

**East Event (Edinburgh)**

**5<sup>th</sup> June 2019**

**Tony Donohoe, SHN**

# Topics for Today

1. SHN Updates (SHN)
  2. Universal Credit Implementation (DWP)
  3. Universal Credit 'Help to Claim' (CAS)
  4. Social Security Developments (Social Security Scotland)
  5. SFHA Updates (SFHA)
  6. Open Forum
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- A decorative graphic consisting of several interlocking gears of various sizes and colors (shades of grey and blue) arranged in a cluster on the right side of the slide.

# SHN Updates: DWP Landlord Newsletter

<https://www.gov.uk/government/publications/universal-credit-landlord-engagement-newsletters>

- Set up email alerts
- Information on 'managed migration' pilot (Harrogate from July 2019)
- Universal Credit Statistics (170k in Scotland)
- Fife, Glasgow, North and South Lanarkshire (top 4!)
- UC rented housing guide, disclosure guide etc
- Metro campaign:

<https://creative.dailymail.co.uk/universalcredit/uc-uncovered/index.html>

# SHN Updates – Scottish Choices

- Scottish Government Stats on “Scottish Choices” (as at February 2019)
- LA breakdown also available now

<https://www2.gov.scot/Topics/Statistics/Browse/Social-Welfare/SocialSecurityforScotland/UCMIFeb2019>

# SHN Updates: Scottish Choices (as at Feb 2019)

Total of 133,480  
given 1 or 2 offers  
(more frequent or  
direct to landlord)

54% offer of more  
frequent payment  
only

45% offer of both  
frequent payment  
& direct landlord

<1% offer of  
direct landlord  
payment only

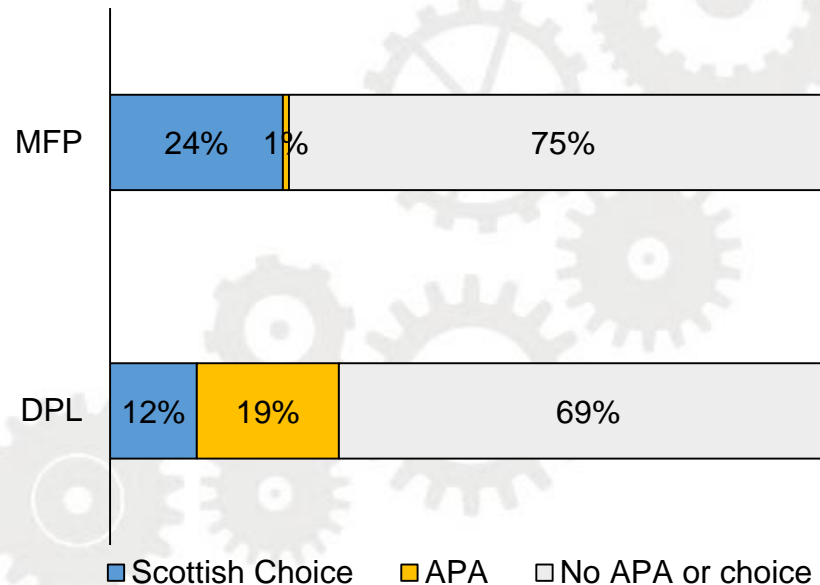
47% overall  
acceptance rate of  
offer

40% accepted  
more frequent  
payment

37% accepted  
direct payment to  
landlord

## Scottish Government Statistics on Scottish Choices

- Chart shows Scottish households (total 134,882) in payment of UC to end February 2019
- 69% no DPL (either choice or APA)
- APAs still more important (26,299 compared to 16,070 Scottish Choice direct landlord payments)



# SHN Updates: Scottish Choices (as at Feb 2019)

| Area                     | Number with MFP | Number with DPL |
|--------------------------|-----------------|-----------------|
| <b>Scotland</b>          | <b>31,986</b>   | <b>16,070</b>   |
| Aberdeen City            | 523             | 213             |
| Aberdeenshire            | 606             | 251             |
| Angus                    | 981             | 420             |
| <b>Argyll and Bute</b>   | <b>265</b>      | <b>79</b>       |
| City of Edinburgh        | 608             | 172             |
| Clackmannanshire         | 663             | 367             |
| Dumfries and Galloway    | 689             | 512             |
| Dundee City              | 2,002           | 868             |
| <b>East Ayrshire</b>     | <b>1,620</b>    | <b>1,160</b>    |
| East Dunbartonshire      | 327             | 143             |
| East Lothian             | 627             | 239             |
| <b>East Renfrewshire</b> | <b>134</b>      | <b>50</b>       |
| Falkirk                  | 1,283           | 755             |
| <b>Fife</b>              | <b>3,739</b>    | <b>1,652</b>    |
| Glasgow City             | 2,088           | 876             |
| Highland                 | 1,514           | 850             |
| Inverclyde               | 860             | 467             |

# SHN Updates: Scottish Choices (as at Feb 2019)

| Area                | Number with MFP | Number with DPL |
|---------------------|-----------------|-----------------|
| Midlothian          | 657             | 396             |
| Moray               | 391             | 155             |
| Na h-Eileanan Siar  | 47              | 12              |
| North Ayrshire      | 1,700           | 1,071           |
| North Lanarkshire   | 2,932           | 1,788           |
| Orkney Islands      | 47              | 37              |
| Perth and Kinross   | 588             | 277             |
| Renfrewshire        | 643             | 319             |
| Scottish Borders    | 569             | 313             |
| Shetland Islands    | 39              | 6               |
| South Ayrshire      | 850             | 336             |
| South Lanarkshire   | 2,932           | 1,319           |
| Stirling            | 635             | 284             |
| West Dunbartonshire | 243             | 66              |
| West Lothian        | 1,180           | 609             |



# Forum Discussion Topics

- UC support for tenants & interaction with 'help to claim'
- Experience of working with partnership managers
- Scottish Choices (direct payment to landlords) – approaches by landlords
- Current UC priorities and issues for landlords

# Next Forum Dates

| Location          | Oct/Nov 2019   | February 2020  |
|-------------------|----------------|----------------|
| East (Edinburgh)  | Tues 29/10/19  | Tues 18/02/20  |
| West (Glasgow)    | Thurs 31/10/19 | Thurs 20/02/20 |
| North (Inverness) | Thurs 07/11/19 | Thurs 27/02/20 |